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PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Dimitri Kanevsky, et al.

Examiner: Jonathan P. Ouellette

Serial No: 09/706,645

Art Unit: 3629

Filed: November 6, 2000

Docket: YOR920000454US1 (13808)

For: VOLUNTEER NETWORK SUPPORT

Dated: February 20, 2003

GROUP FOR PEOPLE WITH DISABILITIES

Assistant Commissioner for Patents-United States Patent and Trademark Office Washington, D.C. 20231

AMENDMENT UNDER 37 C.F.R. §1.111

Sir:

In response to the Office Action dated November 20, 2002, please amend the subject patent application as follows.

IN THE CLAIMS

Please amend Claims 1, 5, 6, 7, 11, 12, 13, 17 and 18 as set forth below.

1. (Once Amended) A method of providing help to people with disabilities, comprising the

steps:

CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that this paper is being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Dated: February 20, 2003

Grace Colucci